

A star online performer

GoSkills' Ann Bubbear has successfully completed an innovative on-line award programme run by specialist E-Learning provider Customer 1st International.

The programme is the first accredited, tutor-led, learning programme for customer service professionals to be developed in the UK.

Attending to assess the programme's potential for GoSkills membership, Ann said: "The course matched my expectations very well.

"The information, ideas and activities were well presented with excellent tutorial support. It was very professional and I would recommend it to others."



Ann Bubbear.